

Edwards Audio's

10 Year Guarantee

Edwards Audio analog audio circuits are warranted to be free from manufacturing defects for **ten (10) years** from the original date of manufacture. The guarantee includes parts and labour but not carriage.

Edwards Audio Mixed Digital and analogue circuits such as a CD Player are warranted for **five (5) years** from the original date of manufacture. The guarantee includes parts and labour but not carriage.

Edwards Audio products having motorised moving parts or lasers, excluding motorised volume controls, are warranted for **three (3) years** from the original date of manufacture. The guarantee includes parts and labour but not carriage.

Edwards Audio *factory upgrades* will be issued with an **extended guarantee** as part of the work, so products that are upgraded before the expiry will in effect have a lifetime guarantee.

Edwards Audio will remedy any problem by repair or replacement, as we deem necessary, to restore the product to full performance.

In the event of a defect or malfunction, you **MUST** contact **Edwards Audio Electronics'** repair centre for return authorisation code. Products must be returned using original packaging material only. Packing material may be purchased from **Edwards Audio** if necessary.

This guarantee is considered void if the defect, malfunction or failure of the product or any component part was caused by damage (not resulting from a defect or malfunction) or abuse while in the possession of the customer. Tampering by persons other than factory authorised service personnel or failure to fully comply with **Edwards Audio** operating instructions voids the guarantee. This guarantee gives you specific legal rights and you may also have other rights which may vary from by region and country.

Edwards Audio will only guarantee **Edwards Audio** products purchased through authorised **Edwards Audio** dealers / distributors or those purchased directly via our website or from an exhibition. **Edwards Audio** products must be accompanied by a copy of the bill-of-sale / receipt from an **Edwards Audio** authorised dealer to qualify for guarantee service. The guarantee **is transferable** from the original owner to a subsequent owner as long as a copy of the bill-of-sale / receipt from the original authorized **Edwards Audio** dealer accompanies the re-sale. The copy of the bill of sale to any subsequent owner need **ONLY** include the Name of the **Edwards Audio** Authorised Dealer and the Model and Serial number of the **Edwards Audio** product. The guarantee will **only** be honored in the **country of the original purchase** unless otherwise pre-authorised by **Edwards Audio**